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Ahmet Palazoglu  
Chair, Assembly of the  
Academic Senate  
Faculty Representative,  
UC Board of Regents

Academic Senate

Office of the President  
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Oakland, CA 94607

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May 4, 2026

Rachael Nava  
Executive Vice President & Chief Operating Officer (COO)

Re: RASC and UCPATH Security Issues

Dear COO Nava,

At the April 29, 2026 meeting, the Academic Council endorsed the attached letter and recommendations from the University Committee on Faculty Welfare ([UCFW](#)) regarding reported security issues affecting the Retirement Administration Service Center (RASC) and UCPATH.

UCFW notes that the reported security lapses suggest gaps in basic security practices and calls for strengthened oversight, improved communication with affected employees and retirees, and timely reimbursement mechanisms for those impacted. The committee also raises questions about the effectiveness of third-party monitoring and notification systems.

UCFW recommends establishing a confidential advisory group to assess the adequacy of new security measures, review communication protocols, and help ensure appropriate safeguards moving forward. They further recommend that the new advisory group include representatives from the Council of University of California Emeriti Associations (CUCEA), the Council of University of California Retiree Associations (CUCRA), and the Academic Senate. The Academic Council agrees that prompt, transparent, and coordinated action is essential to restoring confidence and protecting sensitive information.

We appreciate your attention to these important issues and your consideration of UCFW's recommendations. Please do not hesitate to contact me if you have any questions.

Sincerely,

Ahmet Palazoglu  
Chair, Academic Council

cc: Academic Council  
UCFW Members  
Provost & Executive Vice President Newman  
Interim Vice President of Systemwide Shared Services Turner  
UCFW Task Force on Investment and Retirement Chair Hollenbach  
Senate Division Executive Directors  
Senate Executive Director Lin



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UNIVERSITY COMMITTEE ON FACULTY WELFARE  
KAREN BALES, CHAIR

March 30, 2026

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AHMET PALAZOGLU  
CHAIR, ACADEMIC COUNCIL

RE: Retirement Administration Service Center (RASC) Security Issues

Dear Chair Palazoglu,

The University Committee on Faculty Welfare (UCFW) has received reports that serious security issues have been discovered at RASC and UCPath. While security issues are endemic, the breaches suggest that Shared Services failed to employ some basic security practices. While they are working towards resolution, they need to establish an outside advisory group consisting of CUCEA, CUCRA, and Senate representatives. The representatives should be bound by necessary confidentiality agreements to ensure that the university's new security practices are not revealed to potential bad actors.

The advisory group would focus on the following areas:

1. the adequacy of new security practices
2. communication to active employees and retirees
3. establishing rapid reimbursement for those whose checks have been misdirected
4. identifying why Experian did not detect or alert affected individuals

This panel should be activated immediately.

Sincerely,

Karen Bales, UCFW Chair

Cc: Academic Council Vice Chair Susannah Scott  
Senate Executive Director Monica Lin  
UCFW Members